

CLOUDMON-ITIM Case Study– Retail



Branch and Remote Device Monitoring

A fast-growing retail company had to set up new outlets domestically along with warehousing capabilities in major hubs.

Challenges:

- Business operations were impacted when application latencies are high
- HQ's IT team spent more time to support and troubleshoot remote branch issues

Cloudmon enabled real-time monitoring of remote branch devices and networks, helping IT team to proactively remediate failures.

Outcomes:

- Full visibility into remote branch devices and networks
- 30% reduced effort and time to repair
- Improved availability and productivity



“With CLOUDMON-ITIM we are able to provide a better experience for our remote branches without business impact.” – CIO